### Future-Proofing Your Brand with America's Growth Engine: The Hispanic Marketing Imperative

# Multicultural Consumers Are Key To America's Growth

#### The New York Times

Census shows sharply growing numbers of Hispanic, Asian, and Multicultural Americans

#### 

P&G, Walmart, Google top list of multicultural ads driving purchase intent



Publishers and Buyers Double Down on DEI Commitments as Upfront Talks Begin

#### U.S. Hispanics are changing the face of the country



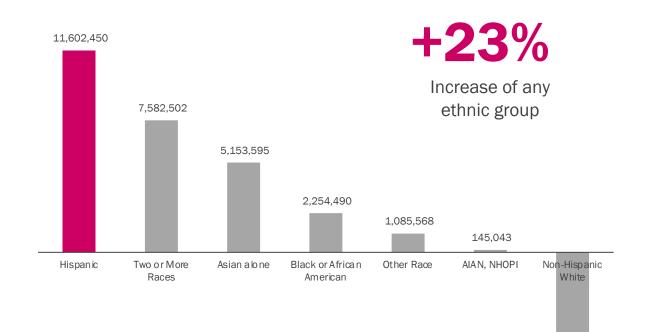
of the U.S. population 18 years and over is Hispanic



of the remaining U.S. Population under 18 years is Hispanic

And Hispanics will account for **59%** of the population growth between 2023-2033

#### Hispanics Represent The Largest Population Increase



(5,119,905)

Source: U.S. Census Bureau, 2020 Census Public Law Redistricting Data File (P.L. 94-171) Summary File; U.S. Census Bureau 2017 National Population Projections (2023-2033)



# You have a massive opportunity

# **U.S. Hispanics are an economic powerhouse**

#### **SPENDING POWER**

\$3.2 Trillion

to the American Economy  $(GDP)^1$ 

LABOR GROWTH

**91%** 

of labor growth will come from Hispanics (2021-2031)<sup>3</sup>

**78**%

of total growth in college enrollment will come from Hispanics (2023-2030)<sup>4</sup>

#### **INCOME GROWTH**

#### Hispanic HHLDs earning \$100K+

more than quintupled from 2000-2021<sup>2</sup>



#### Younger & growing families

YOUNGER MEDIAN AGE

**33 years** vs. 43 Non-Hispanic<sup>1</sup> BIGGER HOUSEHOLDS

#### 3.2 people

per Hispanic household vs. 2.4 Non-Hispanic household<sup>2</sup> **MORE KIDS** 

**44%** 

of Hispanic HHs have children under 18 in the home vs. 27% Non-Hispanic<sup>3</sup>

Source: (1) Nielsen, NPM and NPM-H 2024 TV Universe Estimates (2) U.S. Census Bureau, Current Population Survey, 2021 Annual Social and Economic Supplement - Table AVG1, Average Number of People per Household. (3) U.S. Census Bureau, Current Population Survey, 2021 Annual Social and Economic Supplement - Table AVG3, Average Number of People per Family Household With Own Children Under 18.

#### Looking Ahead: The future is bright

Hispanics will be a critical source of growth in the coming months. They are optimistic about their future, and financially resilient

#### IN THE NEXT 6 MONTHS:

MORE OPTIMISTIC

of Hispanics expect improvements in their finances vs. 33% non-Hisp HIGHER INCOME

of Hispanics expect to have a higher income vs.44% non-Hisp

# INVESTING MORE

of Hispanics expect to have more money invested vs. 43% non-Hisp

Source: Civic Science Poll conducted online among Civic Science Network sites visitors . (1) Over the next six months, do you expect your personal financial situation to get better, stay the same or get worse? > % Get better. & (2) do you expect your income to be higher or lower 6-months from now? > Somewhat | Significantly Higher | More.. (3) Compared to today, do you expect to have more or less money invested (including retirement savings) 6-months from now? Pulled January 9th, 2024

# This vibrant audience is fueling America's growth

# **Connect** with their culture & identity, and they will connect with you

# Language is intrinsic to Hispanic Identity



of Hispanics 18-49 speak Spanish at home



Gen-z latino-americans are reclaiming their culture through language

#### iHOLA!

Camila Cabello says speaking and singing spanish connects her to childhood LA Times

> How second- and third generation latinos are reclaiming the spanish language

# ESPAÑOL WINS BRAND LOVE

# 83%

Say they **appreciate businesses** that speak to them in Spanish **84%** 

Feel companies **deserve their loyalty** if they make sincere efforts to be part of/invest in their community



# Your dollar goes further with Hispanics



Higher return on ad spend to advertisers that spend on SLTV



THE ROI OF DIVERSITY 2.0 White Paper

# Once engaged, Hispanics will transact in English

# **60%**

#### **OF HISPANICS AGREE**

"If an advertiser runs ads in Spanish, it makes me more likely to visit their website, even if it's only available in English."

71%

#### **OF HISPANICS AGREE**

"I am comfortable shopping and buying on Englishlanguage-only websites"

Source: Media Predict as of December 2020 Q: Do you appreciate when companies and brands advertise in Spanish when trying to win your business? Q: How much do you agree or disagree with the following statements?



# MAKING THE BUSINESS CASE THROUGH RETAIL DATA

# Hispanics have significant impact on retail sales

HISPANIC RETAIL SALES FY'23



Est. Hispanic retail spend



Of total retail sales

Source: Circana Checkout. General Merchandise Report 12ME December 2023 - For directional use only

Hispanics are leisure shoppers, most spend happens at B&M

#### **But Online Sales Are Growing**

HISPANIC RETAIL SALES FY'23

#### ESTIMATED TOTAL SPENDING (IN \$BILLION):



Hispanic spend shifting slightly from B&M to online



**TelevisaUnivision** 

Source: Circana Checkout. General Merchandise Report 12ME December 2023 – For directional use only

### Where are they shopping?

HISPANICS OVERINDEX NH IN ALMOST ALL CHANNELS

#### **TOP CHANNELS: BUYER PENETRATION**

(OMNI CHANNEL: FY 23)

Channel	Hispanic	Index to Total U.S.	Non- Hispanic	Index to Total U.S.
Mass Merchant	99%	100	99%	100
Drug Store	89%	103	86%	100
Direct Mail / E-Commerce	85%	97	89%	101
Off Price	84%	109	76%	98
Home Hardware Store	82%	97	85%	101
Warehouse Club	79%	107	73%	99

Source: Circana Checkout. General Merchandise Report 12ME December 2023 – For directional use only

FY 2023

# Category Performance







**IMPROVEMENT** 

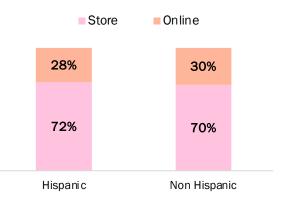
Hispanic Shoppers Account for approx.

745M

of buying visits within the home improvement industry

14% of total buying visits

Share of buying visits by purchase method



**9%** 

#### of Hispanic Buying Visits in FY'23 included home improvement items

	Hispanic	Non- Hispanic
Total Omni	4%	6%
Brick & Mortar	-	-
Online	+20%	+22%



#### HOUSEWARES

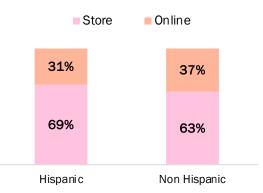
Hispanic Shoppers Account for approx.

**467**M

of buying visits within the houseware industry

16% of total buying visits

## Share of buying visits by purchase method



### **5%**

#### of Hispanic Buying Visits in FY'23 included houseware items

	Hispanic	Non- Hispanic
Total Omni	+9%	+8%
Brick & Mortar	+6%	+5%
Online	+15%	+13%

#### TOTAL APPLIANCES

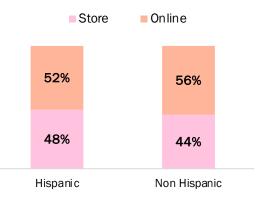
Hispanic Shoppers Account for approx.

**220M** 

of buying visits within the total appliances industry

15% of total buying visits

## Share of buying visits by purchase method



## **3%**

#### of Hispanic Buying Visits in FY'23 included total appliances items

	Hispanic	Non- Hispanic
Total Omni	+6%	+5%
Brick & Mortar	-3%	-4%
Online	+15%	+12%



#### **HOME DECOR**

Hispanic Shoppers Account for approx.

**185**M

of buying visits within the home décor industry

16% of total buying visits

Share of buying visits by purchase method



2%

of Hispanic Buying Visits

in FY'23 included

home textile items

	Hispanic	Non- Hispanic
Total Omni	+10%	+9%
Brick & Mortar	+4%	+1%
Online	+29%	+27%



# Investing in our community means investing in the future of your business

Because when you embrace this audience authentically,

# you'll win hearts and wallets



# LA CULTURA LIVES HERE







### Recomminded para D







#### Your Culture Platform across all touchpoints

**53M** 

Average monthly reach across linear, digital video, and radio U.S. followers on social

**73m** 

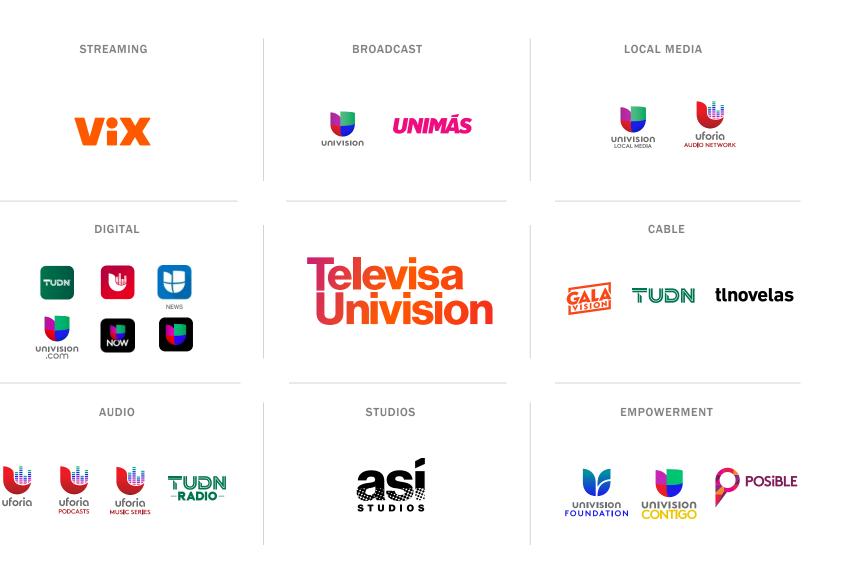
#1

Network for Gen Z, regardless of language

20%

Growth in 13-34 US social followers on the largest Gen Z platforms

Source: 1) TelevisaUnivision HH consumption proprietary data 4Q2023, Nielsen, NPM-H 2024 TV Universe Estimates, Nielsen Media Impact. Nielsen Audio Spring Nationwide 2023, 2023 TelevisaUnivision Stations, M-Su 6a-12m, (Hispanic P12+), Cume, 1 spot per week, 4 weeks; 2) SproutSocial & YouTube Studio Analytics; only Univision owned accounts across Facebook, Instagram, TikTok and YouTube. Following based on US/PR users, as of December 31, 2023. 3)Nielsen, NPM-H (09/25/2023-01/28/2024) Mon-Sat 8pm-11pm/Sun 7pm-11pm, ad-supported networks, Adults 18-26, Live+7.



# **CASE STUDY**



### **Partnership Strategy**

Prove Walmart is a digital destination with everything Hispanics need for their holiday celebrations, by partnering with the first tentpole of the season – the Latin GRAMMYs.

#### **AWARENESS**

Promoted Walmart's *"We Have Your Thing"* messaging through festive custom content across all of TelevisaUnivision's distribution channels **Reached 19.3M consumers** 

#### **CONSIDERATION**

Integrated Walmart's top holiday gifts within show segments and culturally relevant custom branded social-content.

#### Drove 5.8% total Engagement rate

\*4x higher Engagement Rate vs TU's benchmark for similar traffic campaigns (1.46% ER).

#### **CONVERSION**

Via commerce-driven custom content leveraging Click2Cart, consumers were able to get a head start on their holiday shopping by adding products directly from the content to their Walmart carts.

Garnered over \$1.72M in additional purchases on Walmart.com









# **5** Recommendations to grow your brand with Hispanics

- 1 Know your audience through consumer insights & data Build the business case
- 2 Include the Multicultural Consumer at every stage of Marketing/Planning/Product development
- **3** Measure, measure, measure. Add Hispanic KPIs to executive scorecards
- 4 Test the audience but don't abandon the audience Go beyond Hispanic Heritage Month
- 5 Be consistent and proportional with marketing spend

# TelevisaUnivision LA CULTURA LIVES HERE. GROW WITH US.